



موانئ دبي العالمية
DP WORLD

ALL SHIPPING LINES, AGENTS, TRADERS AND PORT USERS

REF: DPW / 033 / 2009 Dated : 05-April-2009

Inter Terminal Transfer of Containers

With reference to Inter Terminal Transfers at Jebel Ali, DP World will implement the following procedures with immediate effect in an effort to streamline process, improve efficiencies and turn around times:

1. Export Containers Ex Town and CFS :

The receiving Terminal will be derived based on the “Outbound Carrier” nominated in the Export booking / Acceptance Request. Hence all liners are to ensure that correct “Outbound Carrier” is mentioned in aforesaid documents.

2. Empty Containers ex town and CFS:

All empties received from town and CFS will be moved based on the “Line Allocation” to the respective terminal unless or otherwise specified by the Agent in the “Empty Acceptance”.

3. In cases where containers are already grounded (based on above said rules) / lying in one Terminal (Ex vessel) and needs to be moved to another terminal:

The agents are hereby advised to send ITT request to Commercial Trucking Department on commercial.trucking@dpworld.com at least 24 hours prior to loading vessel’s arrival. This will assist us in moving the containers on time and avoid shut outs due to delay transportation.

We appreciate the collective efforts of our customers in complying with the aforementioned procedures thereby enabling us to optimize operations at Jebel Ali for our mutual gain.

For any further clarification please contact our Customer Service Department on phone 04-8040555, fax 8816271 and e-mail customerservice@dpworld.com