



موانئ دبي العالمية  
DP WORLD

ALL SHIPPING LINES, AGENTS, TRADERS AND PORT USERS

**REF: DPW / 037 / 2009 Dated: 05-July-2009**

**Transshipment and Export Outbound Carrier**

Dear Customers,

We kindly request all Shipping Lines and Agents to follow below mentioned process while changing 'Outbound Carrier' details for transshipment and export full containers. Thus we can avoid wrong billing and additional administrative work at both sides.

**A) Transshipment full containers (Lot transfer):**

In case of lot transfer for T/S full boxes please change the outbound carrier through Dubai Trade Portal (TS OB Carrier change service) prior sending the load list EDI file. Thus only one lot transfer @ 65/- shall apply instead of individual charge.

**B) Export Full containers (Lot transfer):**

In case of lot transfer for Export full boxes please send "the outbound carrier change request" to [inputsection.ja@dpworld.com](mailto:inputsection.ja@dpworld.com) via e-mail prior sending the load list EDI. Load list file should be submitted after receiving confirmation from CT Input section. Thus only one lot transfer @ 65/- shall apply instead of individual charge.

Note: - Any non-compliance with the above process will result in raising charges per container, even if a lot transfer. Therefore all customers are kindly advised to adhere with above said process to avail 'lot transfer' facility.

We seek your support with the above process and appreciate your cooperation in this regard.

For any further clarification please contact our Customer Service Department on phone 04-8040555, fax 8816271 and e-mail [customerservice@dpworld.com](mailto:customerservice@dpworld.com)