



Circular

Out of List containers

All Shipping Lines, Agents

DP World, UAE Region would like to advise all Shipping Lines and Agents that the **Out of List containers** discharged from Vessels should be corrected by the Vessel Operators and respective lines, within a maximum of 24 hours from the Vessel's completion; failing which, the containers will be considered as 'Import FCL' under the Vessel's line and THC will be billed accordingly as per the current practice.

The measure is taken to close the vessel files on time and enable accurate invoicing. Therefore, all customers are requested to kindly comply with the above requirements.

We appreciate your kind cooperation and support to enhance our business processes enabling us to serve you better.

Should you require any further clarification, please feel free to call:

Customer Service Department

tel. 04 - 8040555

fax 04 - 8816271

email - customerservice@dpworld.com

