



# Circular

## **Security Policy**

### **All Shipping Lines, Agents & Port Users**

DP World's UAE Region is committed to providing a secure workplace and ensuring that our business activities are conducted in a manner that complies with national and international standards and regulations.

In order to maintain this objective, a Security Policy has been authorised which is included below. We request all port users to adhere to the terms of the policy.

The Security Policy has been established based on future growth and exemplary business standards. It benefits our stakeholders and supply chain customers.

We appreciate your cooperation.

Should you require any further clarification, please feel free to call:

### **Customer Service Department**

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## Purpose

DP World, a leader in International port terminal management operations, development logistics and related services is committed to providing a secure workplace at all times to ensure that our business activities are conducted in a manner that complies with international law and national regulations.

This policy has been established to ensure the security of our employees, customers and assets that are essential to the successful conduct and continued growth of our business.

## Objectives

The aims of this policy will be achieved at all business units by adhering to the following security policy objectives:

1. Identification and evaluation of all security related risk and establishment of controls to manage and reduce any or all quantified risk to an acceptable security level utilizing proactive security threat identification, risk assessment, risk management and clear communications to achieve this.
2. Continuous commitment to providing a secure workplace to ensure DP World employees, customers and assets are protected. Key Performance Indicators (KPI) to be set to measure performance and effectiveness of security measures against specific security threats, objectives and goals.
3. Compliance with relevant International, National security legislations and standards specifically SOLAS, Chapter XI-2 and Parts A and B of the International Code for the Security of Ships and Port Facilities (ISPS) and ISO 28000:2007.
4. Continual improvement of company security performance through adoption of JA Terminals and DPW HO consistency with the DP World security management system standard. Regular internal, external and surveillance audits to evaluate and improve effectiveness of security processes, is the methodology that will be implemented to achieve this objective.
5. Promoting security awareness through internal & external education initiatives and communication programs to educate employees at all levels of the company to contribute effectively to the protection of DP World's global business interests.
6. Improving DP World's global security incident management abilities at all levels through the development of appropriate strategies to enhance resilience and business continuity capabilities.

## Intent

Senior Management will visibly uphold the principles of this policy and integrate them throughout the company, while the executive management team will regularly review security management performance and policy as necessary.

The management and supervisory staff at each business unit will be responsible for implementing and maintaining the security management systems necessary to comply with this policy and will be held accountable for compliance and performance. Operational, Commercial, Engineering, Human Resources and other functional areas will support the operation of the Security Management System.

Each employee has a duty to report any unusual observations, practices or persons that could pose a security risk to DP World and the community where we operate.

The Company will review this policy and management system annually, or in the event of a serious security incident that merits an immediate review, requiring remedial action to be taken to maintain its compliance with policy objectives.