



## Circular

### **Enforcement of Time Slots for Container Delivery and Receipt** All Shipping Lines, Agents, Hauliers, Traders and Port Users

DP World, UAE Region wishes to inform all customers that effective 2<sup>nd</sup> of January 2011, time slots validation will be enforced at Container Terminals Gates in Jebel Ali Port. The enforcement will be implemented for all token slips, manual and electronic.

Therefore, all e-Token users are advised to select desired time slots and ensure that trucks reach Terminal Gates at the requested time. A grace period of 30 minutes will be allowed after expiry of allocated time. Thereafter, entry to the Container Terminal will be rejected.

Truckers using manual tokens, prepared at Document Counters, will be given the next available time slot.

We kindly request all traders, hauliers and their representatives to adhere to time slots enabling us to stream line our Gate Process and provide an increasingly efficient service. Additionally, this will assist hauliers and traders to pre-plan their schedules and reduce time in the Terminals Yards.

Should you require any further clarification, please feel free to call  
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