



موانئ دبي العالمية
DP WORLD

ALL SHIPPING LINES, AGENTS, HAULIERS, TRADERS AND PORT USERS

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E-Token – Container Delivery and Receipt through Dubai Trade

In keeping with its commitment to continuously improve processes and enhance the overall service offering through updated electronic services to its valued customers, DP World is pleased to announce the launch of **“E-Token”** on Dubai Trade Portal (www.dubaitrade.ae).

This is a new service by which DP World customers, namely traders and hauliers, will be able to book in advance the delivery and receipt of containers to / from the Container Terminal and generate the “Token Slips” on line.

The E-token process will minimize waiting time, ease the flow of container traffic and is aimed to prevent potential bottle necks within the port. The process is user friendly and enables customers to directly proceed to Terminal without queuing at the Documentation Office, once obtaining the E-Token on line. The advance booking will assist Hauliers and Traders to pre-plan and utilize their resources better.

During the initial phase, DP World Documentation counters at Jebel Ali and Port Rashid will continue to issue normal Tokens, however, this will soon be phased out and replaced by the E-Token process only. Sufficient notice to this effect will be given. The aim of course is to have customers adapt and transition to the new improved process at the soonest.

DP World requests all Traders and Hauliers to register on-line for access to the Dubai Trade Portal and avail of the **E-Token** facility.

For further clarifications or assistance please contact the following teams:

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