



موانئ دبي العالمية  
**DP WORLD**

**ALL SHIPPING LINES, AGENTS, HAULIERS, TRADERS AND PORT USERS**

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**Automated Gate for Delivery and Receipt of Containers at Jebel Ali**

In keeping with its commitment to continuously improve processes and enhance service offering through electronic means to its valued customers, DP World is pleased to announce installation of “Automated Gates” at Jebel Ali Container Terminals for delivery and receipt of containers.

The Automated Gates will be equipped with electronic devices to recognize containers and trucks entering and exiting the terminals. This will ease the trucks flow and eliminate manual inspection at gates. Ultimately, the new automated process shall meet customers objectives by adding value to the over all supply chain.

In order for the trucks to be recognized by Automated Gate, the trucks need to be installed with RFID (Radio Frequency Identifier) Tags. These RFID tags shall be supplied and installed by DP World at a nominal cost as follows:

1. Permanently fixed Tags for regular trucks Dhs. 300/- per tag inclusive of installation at DP World premises
2. Temporary Tags for non-regular trucks per trip Dhs. 50/- per tag with a security deposit of Dhs. 300/- (The deposit will be refunded upon return of the Tag prior exiting the Port.)

The RFID tags will be installed by DP World technical team in the parking lot outside Gate no. 7 from 07.00 AM to 07.00 PM from Saturday to Thursday.

All trucking companies are kindly requested to approach Jebel Ali Documentation at Gate no. 7 with immediate effect for installation of RFID Tags on their trucks.

For further clarifications or assistance please contact our customer service department on 8040-555 / 567, or e-mail at [customerservice@dpworld.com](mailto:customerservice@dpworld.com)