



موانئ دبي العالمية
DP WORLD

IMPORTANT: E-TOKEN PROCESS UPDATE

ALL SHIPPING LINES, AGENTS, HAULIERS, TRADERS AND PORT USERS

REF: 03 / 01 / 2008

E-Token – Haulier Nomination

Following the announcement of the E-Token system (Circular REF: 08 / 11 / 2007), please note that **haulier nomination shall be mandatory** at the time processing each Customs Bill at Documentation counter, **effective 10-01-2008** in order to provide port users sufficient time to adopt the new system.

This requirement has been included to ease the process for port users and allows them time to accustom themselves to the E-Token system.

As always, your cooperation and adherence is appreciated.

DP World requests all Traders and Hauliers to register on-line for access to the Dubai Trade Portal and avail of the **E-Token** facility.

For further clarifications or assistance please contact the following teams:

Customer Service

Phone : 8040-555 / 567

E-mail : customerservice@dpworld.com

Documentation Dept.

Phone : 8040-123

E-mail : documentationhelpdesk@dpworld.com

Dubai Trade Customer Care:

Phone : 8004464

E-mail : customercare@dubaitrade.ae

DP WORLD

موانئ دبي العالمية

ص.ب 17000، دبي، الإمارات العربية المتحدة هاتف: +971 4 8815 344، فاكس: +971 4 8815 478
P.O Box 17000, Dubai, United Arab Emirates Tel: +971 4 8815 344 Fax: +971 4 8815 478
الموقع الإلكتروني: <http://www.dpa.ae>