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Private Vehicles Restricted to Enter General Cargo

All Shipping Lines, Agents and Port Users

We continuously ensure to maintain high standards of safety and security in our port and free zone by meeting and exceeding best safety policies and practices. Therefore, as per our most recent security regulation, private vehicles will not be permitted to enter the General Cargo facility from the 11th of October 2017.

An exclusive shuttle bus service will be available 24/7 for our General Cargo customers to enjoy a continuous two-way transportation from our "GC Pass Office" located at Berth No. 29, adjacent to Shed No. 29. Please note that the bus service will not cover Quay 1 (berth 3, 4 & 5).

A car parking facility near GC Gate no. 5 (nearest landmark Port Operations Building 1) has been designated for customers visiting the General Cargo facility. Kindly find attached the map for the shuttle bus waiting area.

We hope to receive your cooperation in this regard and ensure a smooth and fully cooperated journey with our shuttle bus service.

Should you require any further clarification, please feel free to contact our GC Pass Office.

GC Security Pass Office

Tel: +971 4 881 1683

Email: DPW.GCSecurityPassoffice@dpworld.com

Emergency: 800 DPWCCC (379222)